



Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us

Vol. 40, No. 16
Fall 2022

Wallingford Electric Division – New Employees

WE ARE PLEASED TO ANNOUNCE THE RECENT HIRING OF THE FOLLOWING WED EMPLOYEES

Gary Corso – Apprentice Lineman

Bill Defelice – Apprentice Lineman

Frank Cordova – Maintenance Electrician



Wallingford Electric Division

100 John Street, Wallingford, CT 06492
Hours: Mon. - Fri. 8:30AM to 5PM
(203) 294-2020

To report a streetlight problem
(203) 294-2273

Outage-related calls
(203) 265-5055

Energy Conservation Programs
(203) 294-2280

Public Utility Commission
(203) 284-4016

Commissioners

Robert Beaumont, Patrick Birney, Joel Rinebold

Director of Public Utilities

Richard Hendershot

General Manager of the Electric Division

Tony Buccheri- (203) 294-2265

Payment Locations

Tax Office Room 209, Wallingford Town Hall,
45 South Main Street, Wallingford, CT
Hours of operation - M-F 9am-5pm

Wallingford Electric Division Customer
Service Center
100 John Street Wallingford, CT
Hours of operation - M-F 8:30am-5pm

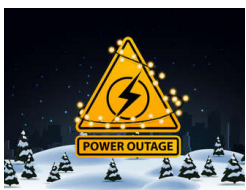
Drop Box

Wallingford Town Hall
Adjacent to Prince Street entrance



and the next section of customers would be interrupted for about one hour. This would continue until the situation was resolved.

A Message from the Director of Public Utilities about the Upcoming Winter of 2022-2023



The Wallingford Electric Division (WED) strives to maintain a high level of service reliability as well as keep its customers informed about important issues that could affect electric service reliability. To that end, I want to make all of the WED's customers aware of a potential issue during the upcoming winter months.

Though not likely, it is possible that, if the region experiences an extended period of colder than average weather (similar to the winter of 2013 – 2014) the New England region may not have sufficient natural gas to adequately supply all of the region's gas customers AND supply fuel to all of the region's gas-fired electric generators.

If such an extended cold weather event were to indeed happen, and it was forecasted that the region would not have enough electrical generating capacity (due to inadequate natural gas supplies for the generators), then in order to maintain the stability and reliability of the entire electric grid, the Independent System Operator of New England (ISO-NE) would take a series of actions to address this impending capacity deficiency. These actions would include notification to all capacity resources within New England (electric generators and demand reduction resources) that a capacity deficiency was imminent, voluntary load curtailment by power company resources, the purchase of available capacity from neighboring regions, voltage reduction by all local control centers, request of all electric generators and load reduction resources not under contract with ISO-NE to voluntarily provide energy, voluntary load reduction by large industrial and commercial customers, radio and television appeals for voluntary load curtailment, and request each New England Governor to reinforce this appeal. If after all of the above efforts and actions there was still too much load for the available generation within New England to supply, ISO-NE would then direct the local control centers to initiate rolling blackouts of customers. These rolling blackouts would be rotated among all customers within New England, and would last approximately one hour, after which interrupted load would be restored and the next section of customers would be interrupted for about one hour. This would continue until the situation was resolved.

I wanted to make all of you aware of this unlikely but possible scenario for the upcoming winter, so that you would not be surprised by the service Interruptions, should the need arise, and so you could make any preparations you need, for your own circumstances.

I trust that this notice is informative and helpful, but please feel free to contact the WED if you have any questions or concerns.

Richard A. Hendershot
Director of Public Utilities





Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us

Vol. 40, No. 16
Fall 2022

Mutual Aid – Public Power Helping Public Power

Wallingford Electric Division is 1 of 78 Public Power Utilities in 6 New England states that are members of the North East Public Power Association (NEPPA). Among the many benefits that NEPPA membership provides, mutual aid is at the top of the list. All NEPPA member utilities are parties to the Associations mutual aid agreement.

When Mother Nature decides to wreak havoc on the electric system in Wallingford service territory with a storm, Wallingford Electric Division relies on the NEPPA member utilities for mutual aid to assist our crews with the restoration of power. Wallingford Electric Division staff members monitor the progress of storm events and outage counts to determine if additional resources are needed. In the event additional resources are needed, there is an automated system used to call for mutual aid. Within the mutual aid system, the requesting utilities fill out the type of resources needed, the type of trucks, and the quantities of both.

On Monday September 26, 2022 WED management staff received a request from NEPPA to provide mutual aid resources to the Jacksonville Electric Authority (JAE) in Florida through the American Public Power Association (APPA) in anticipation of damage due to Hurricane Ian. The APPA covers all of the United States and coordinates mutual aid events from region to region. Within hours dozens of NEPPA member utilities responded, and by Tuesday September 27th, 2022 at 7:00AM 56 workers with various vehicles including line trucks, were in route to Jacksonville Florida.

Wallingford Electric Division sent 2 line workers and a material handling bucket truck to assist with this effort. Upon arrival to Jacksonville the NEPPA crews were re-directed south to Bartow Electric which sustained damage to their electric distribution system. NEPPA crews got to work quickly to restore power to nearly 4,000 customers. Once all customers that could be restored were restored, the NEPPA crews were released to travel back to their home utilities.

This was a very well-coordinated mutual aid effort orchestrated by NEPPA. Member utilities received daily updates from the NEPPA Mutual Aid Regional Coordinator on the location of the crews and the work that was being performed. Providing mutual aid is very rewarding for Wallingford Electric Division staff. Wallingford Electric Division has been on the receiving end of mutual aid from NEPPA utilities during storms that have occurred in recent years.

Mutual aid, it's how WED restores power after catastrophic events to our customers and customers of other utilities.



Wallingford Electric Division Crew Restoring Service in Bartow Electric service territory in Florida after Hurricane Ian