

WHAT YOU PAY FOR  
WHEN YOU  
PAY YOUR BILL

Your water and sewer bill is made up of Basic Service Fees and Usage Charges.

The Water Basic Service Fee pays for the fixed costs of providing water to your home so water is there when you turn on a faucet. These costs are based on meter size and are intended to cover the cost of meter reading, accounting, billing, customer service and any of the cost that are directly related to you.

The Sewer Basic Service Fee pays for the fixed costs of providing sanitary sewer service from your home.

The Water Usage Charge pays for treating and distributing water. Your usage charge varies depending on how much water you have used in the preceding three months. If you use less water, your Usage Charge will be lower.

The Sewer Usage Charge is based on 75% of metered water consumption.

For the typical residential customer, Basic Service Fees represents about 37% of the bill and the Usage Charges account for the remaining 63%.

AND IT IS A BARGAIN

Our water and sewer customers pay about a penny a gallon for water used.

WATER AND SEWER USER CHARGES  
DEPARTMENT OF PUBLIC UTILITIES  
WALLINGFORD, CONNECTICUT  
**Effective 6/1/15**

**(As adopted April 21, 2015)**

Pursuant to Chapters 102 and 103 of the Connecticut General Statutes, as amended, and Chapter XIV of the Charter of the Town of Wallingford, the Board of Public Utilities Commissioners and the Water Pollution Control Authority of the Town of Wallingford approved and established the following water and sewer charges, which revised charges shall become effective for all water and sewer usage and service rendered on or after **June 1, 2015**.

**WATER CHARGES**

**TERMS AND CONDITIONS:**

This rate is applicable to all water consumers of the Town of Wallingford when the water supply for said service originates from reservoirs, wells and other facilities owned or used by the Town of Wallingford or its Water Division.

Water service is available by application only and will be on the basis of measurement through one meter. Consumers serviced by more than one service for the same property shall be separately metered for each service and shall be charged the applicable rates for each separate meter. Consumers with one service, but multimetered, shall be charged the applicable rate for each individual meter.

In order to serve a limited number of consumers in areas where water service from the Wallingford system is not available, the Town of Wallingford, through its Water Division or Public Utilities Commission, may at its option, arrange to acquire water supply and service from other than its own sources. When such arrangements are made, the rates and charges listed herein shall be increased to reflect any additional costs for both water supply and facilities related to the particular installation but in no case shall the rates or charges associated with the special service installation be less than those shown in this schedule.

**SERVICE POLICY:**

The Town of Wallingford, through its Public Utilities Commission and Water Division, reserves the right to furnish water service in accordance with the Rules and Regulations of the Water Division established by the Board of Public Utilities Commissioners of the Town of Wallingford adopted September 17, 1996, as amended, and also in accordance with Connecticut General Statutes Chapter 102, as amended.

All water service of the Water Division is rendered under and subject to the rules and regulations of the Water Division as presently established and amended from time to

time, and the Technical Standards adopted by the staff of the Water Division as revised from time to time.

QUARTERLY USAGE RATE

METERED CHARGE:

The quarterly rate for water service shall consist of the basic service fee plus the usage charge as tabulated herein per meter for all consumers.

BASIC SERVICE FEE

<u>Size of Meter</u>	<u>Quarterly Fee as of 6/1/2007</u>
5/8" or less	\$15.11
3/4"	\$17.20
1"	\$31.29
1-1/2"	\$52.22
2"	\$88.31
3"	\$103.13
4"	\$168.32
10"	\$499.11

USAGE CHARGE

Rate as of <u>6/1/2014</u>	<b>Rate as of <u>6/1/2015</u></b>
\$3.84/100 cf	<b>\$4.09/100 cf</b>

NON-METERED CHARGE:

For those services which are not metered, the quarterly charge for such service shall be the Basic Service Fee for a 5/8" meter as listed above plus the applicable quarterly usage charge based on a quarterly consumption of 2,200 cubic feet. This total quarterly charge for non-metered service shall be as follows:

Quarterly Charge <u>as of 6/1/2014</u>	<b>Quarterly Charge <u>as of 6/1/2015</u></b>
\$99.59	<b>\$105.09</b>

Non-metered installations shall be limited to those services in place as of December 31, 1985, or those services installed with the written consent of the Wallingford Water Division after the above date. All customers presently receiving service under a non-metered installation may, at their own expense, modify the service to permit the installation of a meter.

PARTIAL BILLING PERIOD

Service rendered for less than a billing cycle shall be billed based on a monthly pro rata charge of the quarterly Basic Service Fee plus consumption.

PRIVATE FIRE LINE CHARGES:

	<u>Quarterly Fee as of 6/1/2007</u>
Hydrants	\$66.44
Up to 2" Fire Line	\$7.31
2-1/2" Fire Line	\$11.30
3" Fire Line	\$16.61
4" Fire Line	\$29.24
6" Fire Line	\$66.44
8" Fire Line	\$118.27
10" Fire Line	\$184.70
12" Fire Line	\$265.76
16" Fire Line	\$867.70

SERVICE INSTALLATION CHARGES

SERVICE INSTALLATION WITH EXCAVATION ONLY, NO PAVEMENT REPAIRS - TOWN ROADS: A service from the water main to inside the curb line includes the following: Tapping the water main, installing a corporation stop, copper tubing, curb stop and curb box. This type of installation includes excavation and backfilling only and does not include temporary paving or final pavement restoration. The water meter charges are not included.

Effective January 1, 2011	<u>Size of Service</u>				Service Length
	1"	1-1/4"	1-1/2"	2"	
Long Service	\$3,580	\$3,655	\$3,915	\$4,130	Greater than 16', less than 30'
Short Service	\$2,095	\$2,150	\$2,385	\$2,525	Less than 16'

Any installation exceeding 30' will be charged \$1,080.00 for each full 10' increment and \$540 for any partial increment.

In the event that the Division installs a service in a state road, the cost will be determined on the basis of the actual cost for labor, tools, materials and equipment. A surcharge of an additional 36.10% on the cost of labor will be applied to reflect overhead. In addition, in the event "Rock in Trench" is encountered in any service installation an additional cost of \$120 per cubic yard of rock/concrete excavated shall be charged if the Water Division elects to perform the excavation.

SERVICE INSTALLATION WITH EXCAVATION AND PAVEMENT REPAIRS - TOWN ROADS: A service from the water main to inside the curb line includes the

following: Tapping the water main, installing a corporation stop, copper tubing, curb stop and curb box. This type of installation includes excavation, backfilling, temporary paving and final pavement restoration. The water meter charges are not included.

Effective January 1, 2011	<u>Size of Service</u>				Service Length
	1"	1-1/4"	1-1/2"	2"	
Long Service	\$5,190	\$5,270	\$5,530	\$5,745	Greater than 16', less than 30'
Short Service	\$2,920	\$2,975	\$3,210	\$3,350	Less than 16'

Any installation exceeding 30' will be charged \$1,700.00 for each full 10' increment and \$850 for any partial increment.

In the event that the Division installs a service in a state road, the cost will be determined on the basis of the cost for labor, tools, materials and equipment. A surcharge of an additional 36.10% on the cost of labor actual will be applied to reflect overhead. In addition, in the event "Rock in Trench" is encountered in any service installation an additional cost of \$120 per cubic yard of rock/concrete excavated shall be charged if the Water Division elects to perform the excavation.

SERVICE INSTALLATION ONLY, NO EXCAVATION OR PAVEMENT REPAIRS - TOWN ROADS: A service from the water main to inside the curb line includes the following: Tapping the water main, installing a corporation stop, copper tubing, curb stop, and curb box. This type of service does not include excavation, backfilling, temporary paving, or final pavement restoration, which will be the owner's responsibility. The water meter charges are not included.

Effective January 1, 2011	<u>Size of Service</u>				Service Length
	1"	1-1/4"	1-1/2"	2"	
Long Service	\$475	\$550	\$810	\$1,025	Greater than 16', less than 30'
Short Service	\$405	\$460	\$695	\$835	Less than 16'

Any installation exceeding 30' will be charged \$90.00 for each full 10' increment and \$45 for any partial increment.

In the event that the Division installs a service in a state road, the cost will be determined on the basis of the actual cost for labor, tools, materials and equipment. A surcharge of an additional 36.10% on the cost of labor will be applied to reflect overhead. In addition, in the event "Rock in Trench" is encountered in any service installation an additional cost of \$120 per cubic yard of rock/concrete excavated shall be charged if the Water Division elects to perform the excavation.

METER INSTALLATION:

<u>Size of Meter</u>				
5/8" (P.D.)	3/4" (P.D.)	1" (P.D.)	1-1/2" (P.D.)	1-1/2" (Turbine)
\$145.00	\$195.00	\$245.00	\$535.00	\$915.00
2" (P.D.)	2" (Turbine)	3" (Turbine)	4" (Turbine)	10" (Turbine)
\$750.00	\$1,120.00	\$1,150.00	\$2,370.00	\$8,885.00

Notes:

- Costs for temporary meter installations, when allowed by the Division for periods not to exceed one year, the cost of the meter only will be refundable provided that the meter is returned to the Division in acceptable operating condition.
- Existing services and/or meters shall be renewed at no charge with the provision that they be the same size at the same location and be in need of renewal in the opinion of the Water Division.

MISCELLANEOUS CHARGES

- Replacement or repair of damaged or missing meter, hydrants, and other miscellaneous work:

To be charged based upon the actual costs of labor, tools, materials and equipment. A surcharge of an additional 36.10% on the cost of labor will be applied to reflect overhead.

- Construction Permit Fees:
  - Installation or repair of water services, repairs of water mains: \$20.00
  - Installation of mainline water main: \$50.00

A separate permit is required for each independent main line or service installation and/or repair.

- Bulk Water (Tank truck fill):

\$20.00 plus the water usage charge in effect at the time per 100 cubic feet for all water purchased.

- After-hours charge (for call-out work performed outside regular Division working hours if such call-out is for customer's convenience):

\$140.00

**SEWER CHARGES**

**TERMS AND CONDITIONS:**

These rates shall apply to all users of sanitary sewer service of the town of Wallingford, Connecticut.

**SERVICE POLICY:**

The Town of Wallingford, through its Water Pollution Control Authority and Sewer Division, reserves the right to furnish sanitary sewer service in accordance with policies presently established by the Water Pollution Control Authority of the Town of Wallingford and Sewer Authority which adopted Rules and Regulations of the Sewer Division on September 17, 1996, as amended, and also in accordance with Connecticut General Statutes Chapter 103, as amended.

All sewer service of the Sewer Division is rendered under and subject to the rules and regulations of the Sewer Division as presently established and amended from time to time and the technical standards adopted by the staff of the Sewer Division as revised from time to time.

**QUARTERLY USAGE RATE**

**METERED CHARGE:**

The quarterly rate for sewer service shall consist of a Basic Service Fee plus a Usage Charge based on seventy-five (75%) of metered water consumption for customers having metered water service, except for those customers listed as exceptions.

**BASIC SERVICE FEE**

Size of Meter	Quarterly Fee as of 6/1/12
5/8" or less	\$22.28
3/4"	\$29.72
1"	\$37.12
1-1/2"	\$82.40
2"	\$119.24
3"	\$172.96
4"	\$354.84
10"	\$1,330.24

**USAGE CHARGE**

Rate as of  
6/1/13  
\$5.25/100 cf

EXCEPTIONS:

1. Quarterly Flat Charge Rate: For those services which do not use Wallingford water but do utilize the Wallingford sanitary sewer facilities and are not metered, or those customers of the Wallingford Water Division having non-metered water service. The quarterly charge for such service shall be the Basic Service Fee for a 5/8" meter as listed above plus the applicable quarterly usage charge based on 75% of a quarterly consumption of 2,200 cubic feet of water. This total quarterly charge for flat rate service shall be as follows:

Quarterly Charge  
as of 6/1/13  
\$108.91

2. Residential accounts who do not use Wallingford water but do utilize Wallingford sanitary sewer facilities may, at their own expense, modify their private water service to permit the installation of a water meter. The quarterly rate for such sewer service shall be the existing Quarterly Usage Rate consisting of a Basic Service Fee plus a Usage Charge based on seventy-five percent (75%) of the metered water consumption.

Services so modified shall then remain as metered accounts. Those metered accounts shall then be subject to the rules and regulations of the Water and Sewer Divisions as presently established and amended from time to time.

3. Industrial or commercial accounts utilizing Wallingford water in conjunction with their own supply and using Wallingford sewer facilities shall determine the total flow discharged to the Wallingford sewers to the satisfaction of the Division through the installation of an approved sewer meter. All costs of such installations including required calibration and maintenance shall be borne by the owner. Such customers shall be billed based on that flow actually discharged to the sewer.

4. Industrial or commercial accounts which obtain all their water from Wallingford, but do not discharge all to the Wallingford sanitary sewer, may request that their sewer charge be adjusted, provided the user determines the sewer flow to the satisfaction of the Division.

PARTIAL BILLING PERIOD

Service rendered for less than a billing cycle shall be billed on a monthly pro rata charge of the quarterly Basic Service Fee plus consumption.

MISCELLANEOUS CHARGES

- Septage receiving fee (In-Town Septage Only) - \$70/1000 gallons



This charge shall supersede all septage receiving fees previously established by the Water Pollution Control Authority of the Town of Wallingford.

- Construction Permit Fees:
- Installation or repair of sewer laterals, repairs of main line sewers: \$20.00
- Installation of main line sewers: \$50.00

A separate permit is required for each independent main line or service installation and/or repair.

### **WATER AND SEWER PAYMENT TERMS AND CONDITIONS**

#### **WATER AND SEWER PAYMENT POLICIES:**

1. All charges of the Water and Sewer Division are due by the date indicated on the bill. Interest shall be charged on the first day following the due date on any unpaid water and/or sewer charge balance on that date. Interest shall be charged in accordance with the General Statutes of the State of Connecticut.
2. A property lien may be filed by means of a continuation certificate upon the benefited property, after thirty days from the due date of the bill, for all unpaid balances of \$10.00 or more. Lien certificates shall be filed and lien fees charged in accordance with the General Statutes of the State of Connecticut.
3. Partial payment shall be applied first to interest charges, then to water and/or sewer charges and lastly to lien charges.

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