

Things You Should Know About Your Residential Water Meter

Your water meter is located inside your home at the point where the service pipe enters the house.

Where possible, residential meters are installed with a remote reading device located on the exterior of the premises.

The Division may require access to any premises for the purposes of installing, reading, maintaining, replacing, inspecting and testing of the meter.

The meter and outside reading device should be readily accessible for reading and testing during normal working hours. If alterations, obstructions, or other changes have affected the accessibility or integrity of the meter or meter setting, the Division may require the Owner to remove the obstruction, restore accessibility, repair the meter setting, or relocate the meter at his expense.

Typically, all residential meters are replaced after twelve years for testing and maintenance purposes. If this is needed at your property, we will contact you to schedule an appointment to change your meter.

Our meter installers wear picture identification with their Division uniform and drive a clearly marked Division vehicle. If a person attempts to access your home to check water equipment without proper identification, call the police. If you have any other concerns about anyone contacting you to access your water equipment, call our office at 203-949-2660.