# Wallingford Committee on Aging Agenda January 21, 2022

Call to order @ 9:00 a.m.

# Secretary's Report

Vote to accept minutes of December 17, 2021 Meeting

# Treasurer's Report

- Vote to accept monthly report of revenues and expenditures for December 2021
- Vote to accept December 2021 Program Account Report

Consent Agenda – Accept the following December 2021 reports as emailed:

- Executive Director
- Program Director
- Social Services
- Memory Lane

#### Staff Reports

- Executive Director
- Program Director

#### **Old Business**

- Pickle Ball Courts at WSC
- LRP update

# **New Business**

- Proposed Budget
- Building Update
- WCOA Proposed Slate

Other Business: announcements, appointments, questions, items to be noted for the record of the meeting.

Adjournment (10:00 a.m.)

Next WCOA meeting - February 18, 2022

# WALLINGFORD COMMITTEE ON AGING, INC. December 17, 2021 MINUTES OF MEETING

<u>ATTENDANCE</u>: Karen Anderson, Anne Bernick, Evangeline Bourgeois, Tom Daly, Rosemary DeAngelis, Rocco DiGenova, Jane Fisher, Alberta Flynn, Susan Gomes, Ronald Graziani, Audrey Grove and William Viola.

**EXCUSED:** Steven Allinson, Glenn Havumaki and Tara Knapp

ABSENT: Tom Finn and John Rankin

President Tom Daly called the meeting to order at 9:05 a.m.

# SECRETARY'S REPORT

President Tom Daly asked if there were any additions or corrections to the November 19, 2021 Secretary's Report.

Alberta Flynn made a motion to accept the November Secretary's Report as presented. Jane Fisher seconded the motion. The motion passed unanimously.

# TREASURER'S REPORT

# **November 2021 Operating Account Reports**

Treasurer Ron Graziani reported ending November 30, 2021. Receipts are \$359,036 which is \$2,294 below the budgeted amount of \$361,330. Expenditures are \$349,967 which is \$11,363 below the budgeted amount. This results in a net positive of \$9,069.

Rosemary DeAngelis made a motion to accept the November Operating Account Report. Audrey Grove seconded the motion. The motion passed unanimously.

#### November 2021 Program Account Report

Program Director Karen Anderson reported that trips are not adding money at this point. Only had two people on the trip to Santa Fe. Don't really have anything scheduled until March/April. Lake View Café has been doing well and ending positive; some days are busier than others. Special events are bringing in a little bit of money.

Anne Bernick made a motion to accept the November Program Account Report. Rosemary DeAngelis seconded the motion. The motion passed unanimously

# **CONSENT AGENDA**

President Tom Daly asked that the Consent Agendas be accepted.

Ron Graziani made a motion to accept the November Consent Agenda. Audrey Grove seconded the motion. The motion passed unanimously.

#### STAFF REPORTS

#### **Executive Director**

ED Bill Viola reported that unfortunately, the new Social Services Coordinator gave her two weeks' notice. She is taking a job with the State of CT, 5 minutes away from home and it is a better opportunity for her. Back to looking for someone but will hold off until after the 1<sup>st</sup> of the year. ED did put out some feelers in the community. The silver lining is that Eileen Flynn agreed to come back on a per diem basis until position is filled. Holidays are busy as expected, and kudos to Karen Anderson and Erin Ambler for all the parties they've planned. Wonderful volunteers helped with the decorating, including Alberta Flynn, Diane Soares and Carol Whitney. Last month, ED had mentioned the ice machine was on the fritz so he got a new one, installed it and it's working well. Had a problem with the phone system one of the Center's phone lines was ringing from outside but not here. It took a lot of calls and visits from Frontier to finally resolve the issue. ED mentioned that WSC got a nice rebate from Workers' Comp, about \$2800. ED wished all the Board members a happy holiday and thanked them for their support throughout the year.

**Program Director** 

Program Director Karen Anderson stated that there were 13 holidays parties on the books, with a couple not through Programs. Some are easy and others are more involved. The annual holiday party at II Monticello was last Friday and included people from Cheshire. Thought the food was great and the place did a wonderful job. Reviewed events past and upcoming. Working on bus trips for 2022-23, but the cost for buses is high. Tax preparation appointments will be in person and will begin the second week of February. Appointments will be two days a week in February and 3 days a week in March. AARP driving classes will begin again in February, as of now.

## **OLD BUSINESS**

#### Pickle Ball Courts at WSC

Not a lot to report. ED waited a month to hear back from Eversource; emailed and is still waiting. After the holidays, will go back to Department of Public Works about possibly using the former Choate boathouse. Tom Daly mentioned it to Tom Laffin and it was suggested that ED contact the Director of Parks & Recreation.

LRP Update

Committee met two weeks ago and reviewed results of questionnaire. Tara Knapp compiled notes which ED shared with the Board. They will be meeting again in January and will begin to start working on the plan.

# **NEW BUSINESS**

# 2022 Meetings, Elections

ED Viola asked if the current start time of 9:00 a.m. still work for everyone. It was decided that that time is fine. ED also wants to start working on the new slate for next year. There is a handful of people that are up for re-election for another 3-year term. If any one is planning on leaving the board, please let ED know. There are some people that have not been making meetings, so he will probably send a notice about elections via email. Also, will need two officers – treasurer and secretary. Treasurer position requires math skills and coming to the Center once a week to sign checks. ED also asked if there was a snow day on a scheduled Board meeting day would everyone agree to having a Zoom meeting? Everyone was in favor of that.

# Budget FY 2022/23

ED Viola is preparing the new proposed budget. Pretty straight forward with monthly expenses rising a little. Last year did not have increases for staff, and in prior years gave 2%. Suggested the Executive Committee or the Finance Committee meet to discuss possible increases next year. It was decided that the Finance Committee will meet in January to discuss this.

# **OTHER BUSINESS**

- Tom Daly spoke with Tarn Granucci with the Wallingford Magazine about promoting the Wallingford Senior Center. Hopefully, that will happen next year.
- Jane Fisher announced that the Wallingford Public Library will be having the One Book One Wallingford again this year. Thanked Karen Anderson and Susan Gomes for working with her. January 5 will be the reveal for the book.
- Evangeline Bourgeois asked if there are any programs for non-English speaking elderly at the Senior Center. A discussion took place about possible resources and collaborations.
- Anne Bernick mentioned that if anyone knows any home-bound people, the Health Department is visiting home bound people to administer booster shots on Tuesdays.

# **ADJOURNMENT**

Alberta Flynn made the motion to adjourn. Rosemary DeAngelis seconded the motion. The motion passed unanimously.

The meeting adjourned at 10:07 a.m.

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Respectfully submitted,

Beth Johnson

Administrative Assistant

# WALLINGFORD COMMITTEE ON AGING

# **OPERATING ACCOUNT**

# FISCAL YEAR JULY 1, 2020-JUNE 30, 2021

OPERATING & TRANSPORTATION ACCOUNT	BUDGET SUBMITTED		December 2021 ACTIVITY		TO DATE BALANCE FORWARD		YEAR TO DATE BALANCE		BUDGET UNDER or (OVER)
Checking Account 07/01/202	21					4	115,520.89		
Checking Account 12/01/202		\$	84,955.32	-		-	110,020.00		
Officering Account 12/01/202	- 1	Ψ	64,955.52	-		-		-	
Receipts Operations									
Town Contribution	\$ 560,206.00	\$	46,684.00	\$	233,420.00	\$	280,104.00	\$	280,102.00
Memory Lane Income	\$ 60,500.00	\$	4,660.00	\$	18,965.00	\$	23,625.00	\$	36,875.00
Interest	\$ 20.00	\$	0.46	\$	2.76	\$	3.22	\$	16.78
Miscellaneous*	\$ -	\$	-	\$		\$		\$	(3,959.00)
Carryover Budgeted	\$ 78,841.00	\$	3,841.00	\$		\$		\$	76,901.00
Total Receipts-Operations	\$ 699,567.00	\$	51,344.46	<u> </u>	258,286.76	<u></u>	309,631.22	\$	389,935.78
Receipts Transportation				-					
Town Contribution	\$ 147,596.00	\$	12,300.00	\$	61,500.00	\$	73,800.00	\$	73,796.00
Bus Income	\$ 3,750.00	\$	455.00	\$		\$	2,010.00	\$	1,740.00
Carryover Budgeted	\$ 16,280.00	\$	1,280.00	\$		\$	632.00	\$	15,648.00
Total Receipts-Transportatio		\$	12,755.00	\$		\$	76,442.00	\$	91,184.00
TOTAL ALL RECEIPTS	\$ 867,193.00	\$	64,099.46	\$	321,866.76	\$	386,073.22	\$	481,119.78
Disbursements Operations									
Salaries	\$ 493,598.00	\$	48,616.21	\$	196,796.78	\$	245,412.99	\$	248,185.01
Payroll Taxes	\$ 42,378.00	\$	3,484.34	\$	15,149.95	\$	18,634.29	\$	23,743.71
Pensions	\$ 24,680.00	\$		\$	10,359.50	\$	10,359.50	\$	14,320.50
Health Benefits	\$ 71,979.00	\$	6,366.18	\$	37,616.60	\$	43,982.78	\$	27,996.22
Workers Comp	\$ 2,942.00	\$	782.25	\$	564.00	\$	1,346.25	\$	1,595.75
Staff Travel	\$ 1,680.00	\$	159.68	\$	242.53	\$	402.21	\$	1,277.79
Meetings, Seminars, Dues	\$ 3,250.00	\$	487.60	\$	920.29	\$	1,407.89	\$	1,842.11
Liability Insurance	\$ 14,739.00		933.00	\$	7,804.00	\$	8,737.00	\$	6,002.00
		\$		-					735.98
Telephone Office Expenses/Supplies		\$	266.95 644.41	\$	767.07	\$	1,034.02	\$	4,011.90
Equipment	\$ 6,800.00 \$ 2,000.00	\$	170.00	\$	2,143.69 1,697.64	D D	2,788.10 1,867.64	\$	132.36
Comment of the Commen			CARLO CONTRACTOR CONTR			\$			The second secon
Maintenance/Repair	\$ 3,000.00	\$	108.00	\$		\$	5,903.05	\$	(2,903.05)
Facility Expenses & Suppl	\$ 7,900.00	\$	644.22	\$	4,198.34	\$	4,842.56	Φ	3,057.44
Audit	\$ 6,900.00	•	000.00	\$		\$	7,100.00	\$	(200.00)
Memory Lane Expenses	\$ 8,500.00	\$	936.00	\$	1,342.00	\$	2,278.00	\$	6,222.00
Miscellaneous*				-		_	\$0.00	\$	
Town Building Lease	\$ 1.00			\$	1.00	\$	1.00	\$	
Postage	\$ 350.00	\$		\$	5.31	\$	5.31	\$	344.69
Printing	\$ 1,600.00	\$		\$		\$	29.07	\$	1,570.93
Prof Services	\$ 4,700.00	\$	463.97	\$	2,205.21	\$	2,669.18	\$	2,030.82
Continuing Ed & Training	\$ 800.00					\$	-	\$	800.00
Disbursements Operations	\$ 699,567.00	\$	64,062.81	\$	294,738.03	\$	358,800.84	\$	340,766.16

# WALLINGFORD COMMITTEE ON AGING

# **OPERATING ACCOUNT**

FY JULY 1, 2020-JUNE 30, 2021

OPERATING & TRANSPORTATION ACCOUNT		ANNUAL BUDGET		December 2020 ACTIVITY	TO DATE YEAR BALANCE TO DATE FORWARD BALANCE		BUDGET UNDER or (OVER)			
Disbursements-Transpor	tatio	on								
Salaries-Drivers	\$	112,639.00	\$	11,280.25	\$	43,378.31	\$	54,658.56	\$	57,980.44
Payroll Taxes	\$	10,161.00	\$	872.26	\$	3,785.80	\$	4,658.06	\$	5,502.94
Pensions	\$	5,623.00			\$	-	\$		\$	5,623.00
Health Benefits	\$	13,107.00	\$	-	\$	112.00	\$	112.00	\$	12,995.00
Workers Compensation	\$	9,354.00	\$	2,346.75	\$	1,696.00	\$	4,042.75	\$	5,311.25
Maintenance	\$	6,000.00	-		\$	1,517.03	\$	1,517.03	\$	4,482.97
Fuel	\$	8,248.00	\$	1,176.18	\$	2,152.16	\$	3,328.34	\$	4,919.66
Insurance	\$	2,493.00	\$		\$	2,587.00	\$	2,587.00	\$	(94.00)
Bus Lease	\$	1.00			\$	1.00	\$	1.00	\$	_
Disbursements-Transportat		167,626.00	\$	15,675.44	\$	55,229.30	\$	70,904.74	\$	96,721.26
TOTAL DISBURSEMENTS	\$	867,193.00	\$	79,738.25	\$	349,967.33	\$	429,705.58	\$	437,487.42
								74.000.50		
Checking Accoun 12/31/2021			\$	69,316.53			\$	71,888.53	Cho	et 1 E13 + E 19
							\$	69,316.53	Sne	et   E   3 + E   19
Checkbook Balance 6/30/2021		\$115,520.89								
Allocated to 2020/21 budget		\$5,121.00								
Unallocated remainder for 2021/202		\$110,339.89								
*** Miscellaneous Money that		given from Work	oro	O A 1-1-	- 6	0.507.00	-		-	

# WALLINGFORD SENIOR CENTER EXECUTIVE DIRECTOR'S REPORT DECEMBER 2021

# **GENERAL STATISTICS**

Days of Service: 21

Recorded Attendance: 2971

Transportation Units: 647 Community Café Meals: 172

Social Service Units: 432

Memory Lane Units: 157

Health Service Units:

New Members Added: 20

Members Deleted: 15

Total Registered Members: 3940

# **EXECUTIVE DIRECTOR APPOINTMENTS**

# MONTHLY MEETINGS

	I M. J. Advisory Council (Cuppended LIEM)	
	Member Advisory Council (Suspended-UFN)	
12-17-21	Wallingford Committee on Aging	
12-02-21	Staff Meeting	

# SPECIAL MEETINGS

Brian Williams, Mutual of America (via WebEx), Re: SEP and IRA investment options
Carmela DiCesare, Office Manager, Re: plan and order food for Staff holiday party
Dan Link, President, PhoneTel, Re: problem with phone line #2
Fric Brodeur, Manager, Phone Tel, Re; fully resolve problem with phone line #2
Don Lange, Foreman, DPW, Re: I.T.S. in to test Fire alarm panel and all equipment
Carmel DiCesare, Office Manager & Janet Biron, Re: monthly operating report
options for reconciliation
Meg McCreedy, Social Worker, Re: 2 weeks' notice of resignation
Michael R., Technician, Richland Pest Control, Re: plan to eliminate mice at WSC
Eileen Flynn, MSW, Re: per diem social work services at WSC
John Corcoran, Re: interview for per diem Bus Aide position
Angela Owner, IL Monticello, Re: food for staff holiday party and future events
Anne Bernick, RN, Public Health Nurse, Re: discuss returning to "masks required"
policy at WSC
Mayor Dickinson, Re: appearance at WSC Christmas Breakfast party
Meg McCreedy, Social Worker, Re: exit interview
Karen Anderson, Program Director, Re: Choate potential donations and other issues

# **EXECUTIVE DIRECTOR NARRATIVE REPORT FOR DECEMBER 2021**

# PERSONNEL & BUDGET

- Center closed Friday 12-24-21 for Christmas holiday, and 12-31-25 for New Year's holiday, plus early 1:00 PM closures on 12-23 and 12-30.
- Accepted two weeks' notice of resignation from Social Services Coordinator Meg McCreedy on 12-10-21 due to her accepting a position with the state of CT. Met with former WSC Social Worker Eileen Flynn to negotiate per diem coverage to allow for a comprehensive new search following the holidays. Conducted a brief exit interview with Meg McCreedy on her last day 12-23-21. Wrote an employment ad and obtained pricing from the Record Journal for the ad to be run January 7th thru the 9th. Ad will also run in local surrounding town editions and on CTHires.com for 30 days.
- Planned a catered staff Holiday Party with assistance from Carmela and other staff members at the center on 12-21-21. Visa gift cards previously obtained from TD Bank were distributed to staff for the holiday and in appreciation of their efforts throughout the year. A "Regift Yankee Swap" was held, the food was delicious and a good time was had by all.

# **FACILITY & EQUIPMENT**

- Reported problem with phone line #2 (265-7754) constant busy outgoing and unanswered and unheard ringing for incoming on 12-2-21 to Frontier, who sent out a technician on 12-6-21. Technician reported that the line was working and that it was an internal issue. Called PhonTel (our Phone system provider) and Owner Dan Link came out 12-7-21 and after checking the system, said that the incoming line was being diverted and provided a video of the problem occurring. Called Frontier again who sent another technician on 12-8-21 who after reviewing video and rechecking the line said it was normal and sound was a "caller ID" sound. Called PhoneTel again and Manager Eric Brodeur came out on 12-8-21 and discovered the problem was a bad port on the main panel and switched line to a different port and restored normal service. We were billed \$100 by Frontier and \$175 by PhoneTel for the service calls.
- DPW in with I.T.S.to perform annual testing and inspection of the fire alarm panel and all signaling devices including pull stations and smoke detectors on 12-9-21.
- Richland Pest Control Services in on 12-15-21 and 12-22-21 to conduct inspection and install traps etc. to control mice in various areas of the facility.
- PC for Check-in station #2 failed due to a bad hard drive on 12-2-21. I was able to take a spare
   PC, saved from a previous upgrade and set it up as a replacement and restore the station.

# **OTHER**

- Worked with program staff and volunteers to decorate facility for the holidays and attended or at least stopped in at most of our 11 different holiday parties in December in including the Annual Holiday at IL Monticello with the Cheshire Senior Center on 12-10-21 and the Christmas Breakfast Party at the center on 12-23-21.
- Discussed with Public Health Nurse, Anne Bernick RN and with Health Director Steve Civitelli (via phone) the reimplementation of mandatory mask wearing at WSC and also the potential availability of Covid test kits and the distribution process. Decided to implement mask policy effective on Monday 1-3-22.

# PROGRAM DIRECTOR'S REPORT December, 2021 21 DAYS

WEEKLY ACTIVITY	PD INSTRUCTOR	VOLUNTEER-LED	SESSIONS	ATTENDED
A Matter of Balance	X		0	0
Art Appreciation		X	1	9
Arthritis Exercise Class	X		0	0
Artist Studio		X	3	24
Ballroom Dance Lessons	X		4	33
Basic Social Dance Tues/Thur	X		7	67
Bible Discussion Group		X	2	6
Billiards		X	21	170
Bingo		X	7	268
Bocce		X	0	0
Body in Motion	X		3	32
Bridge (Tuesday & Friday)		X	7	30
Canasta		X	4	36
Cards		X	20	135
Club 60 Plus Fitness Center		X	21	364
Corn Hole		X	5	24
Craft Corner		X	3	7
Cribbage	X	Χ	5	31
Current Events		Χ	0	0
Digital Photography	X		2	8
Fun with Fitness		X	3	24
Gentle Exercise		Χ	0	0
Gentle Pilates		X	0	0
Golf League	X		0	0
Harmonica Group		Χ	3	22
Healthy Moves	X		5	59
Knitters and Crocheters	X		3	38
Mah Jongg & MJ Lessons	X		9	85
My Pace	X		4	28
Nickel-Nickel			4	24
Paint Party	X		0	0
Parkinson's Fitness Class			7	69
Pickleball		X	0	0
Ping Pong		X	2	2
Pinochle	X		3	35
Quilting		X	4	25
Rummikub	X		0	0
Scrabble		X	3	13
Senior Fitnessize		X	0	0
Set Back	X		5	39
Strength and Balance Class	X		7	112
Tai Chi	X		0	0
Tai Chi for Health		X	10	50
Tap Dance		X	3	27
Texas Hold'em			4	42
Thursday Evening Cabaret			0	0

# PROGRAM DIRECTOR'S REPORT December, 2021 21 DAYS

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		21	213
12/30/2021			77
12/23/2021			91
12/10/2021			150
12/6/2021			53
		Total	371
	12/23/2021 12/10/2021	X B. Toomey Dr. Gambardella Miracle Ear X  X  X  X  X  X  X  12/30/2021 12/23/2021 12/10/2021	X 0 B. Toomey 1 Dr. Gambardella 1 Miracle Ear 1 X 1 X 0 X 0 X 0 X 1 X 1 X 1 X 1 X 1 X 1 X 1 X 1 X 1 X 1

# PROGRAM DIRECTOR'S REPORT December, 2021 21 DAYS

Groups and Workshops				
A.G.E. Workshop		X	12/16/2021	8
Artful Endeavors		X		
Balance Workshops				
Candle Making		X		
Genealogy Workshop		X	12/20/2021	4
Guided Imagery		X		
iPad Users' Group		X	12/13/2021	Cancelled
Paint Party		X		
Reiki Certification Class		X		
Scarves to Dye For		X		
T.A.B.s		X	12/15/2021	5
GROUPS & WKSHOPS TOTAL	S			17
USE OF THE FACILITY BY	OTHER GROUPS			
TRAVEL PROGRAM				
TRIP	TRAVEL COMPANY	DATES		ATTENDED
Aqua Turf - The Edwards Twins	Friendship Tours	Dec. 8		50
0 .11 1				
Spotlight on Santa Fe	Collette Tours	Dec. 5 - 10		2
Spotlight on Santa Fe  TRAVEL PROGRAM TOTAL	Collette Tours	Dec. 5 - 10		<b>52</b>
TRAVEL PROGRAM TOTAL  MEETINGS ATTENDED BY PR				
TRAVEL PROGRAM TOTAL  MEETINGS ATTENDED BY PR  WCOA		Dec. 5 - 10  Dec. 17		
TRAVEL PROGRAM TOTAL  MEETINGS ATTENDED BY PR  WCOA  Staff Meeting		Dec. 17 Dec. 2		
TRAVEL PROGRAM TOTAL  MEETINGS ATTENDED BY PR  WCOA  Staff Meeting		Dec. 17		
TRAVEL PROGRAM TOTAL  MEETINGS ATTENDED BY PR  WCOA		Dec. 17 Dec. 2		

One Book One Wallingford selects a book every year for different groups around the community to read. The book was revealed on January 5.

Diamond Theatre will return in the spring with a Comedic Production.

AARP Tax Prep for 2021 taxes will begin in February 2022.

We will start scheduling appointments on January 18. They will be scheduling in person appointments.

AARP safe driving class. We have scheduled classes beginning March 2. AARP has also scheduled some virtual classes for members.

Silver Sneakers has reached out to Erin. So we continue to hope that we can offer the program here.

# Social Services Report Meg McCreedy Social Services Coordinator

#### December 2021

During the month of December, the Social Services Coordinator continued to have meetings by telephone and in person.

During the month of December there were 432 units of service.

Clients that were served eviction "notices to quit" were referred to CT Legal Services – Elder Services to be assisted with the process to defer the notice. Seniors were also assisted with Unite CT applications to clear off some or all of back rent owed upon mutual agreement of their landlords.

Concerns for seniors, who have only Social Security, are that the income from 5.9% COLA increase planned for 2022 will cause landlords to increase rent, pharmacies increase medication costs, and other services they are dependent upon will increase. Seniors are making more inquiries about applying for the SNAP benefit program, extended medical benefits, reimbursement programs, and education sessions for budgeting.

Seniors, having received their booster shots, are beginning to feel better about leaving their homes. Vaccinations are being offered and accepted by the once reticent younger generation which has given a more optimistic outlook on holiday gatherings and the New Year.

Calls, in person visits, questions and emails were also completed by the Social Services Coordinator, regarding State and Federal programs. State office in person hours are drastically reduced and Seniors are extremely frustrated/exasperated trying to contact a person to speak with.

Energy Assistance Program interest has slowed due to: the holidays, early applications having been processed quickly, and the receipt of the greatly appreciated \$700 in stimulus funds being applied to electric bills.

There continues to be confusion over the water bill reimbursement process that is being handled by New Opportunities of Meriden. Seniors are encouraged to pay their bill on time due to this confusion and to continue to submit their bills to the New Opportunities of Meriden office for processing.

12/01/21	New Haven Virtual Fearless Caregiver Conference
12/02/21	Webinar: Masonicare-Home Modifications for Independent Living
12/7/21	Meeting with Debbie M. regarding mutual client
12/08/21	Webinar: Masonicare-Hear and Now: The Top Ten Things You Need to Know about Hearing Loss and Hearing Aids"
12/08/21	Energy Assistance Documents – Delivered New Opp. Meriden
12/08/21	Meeting Anne B – Mutual Client
12/09/21	Webinar: Masonicare-Orthopedic Spotlight: When you should see a
	Spine Surgeon
12/14/21	Energy Assistance Documents – Delivered New Opp. Meriden
12/14/21	Meeting with Debbie M. regarding mutual client
12/14/21	Meeting Anne B – Mutual Client
12/15/21	ZOOM: New Haven Area Senior Network Meeting
12/16/21	In Person-Always Best Care Representative Meeting
12/21/21	Meeting Anne B – Mutual Client
12/22/21	Meeting with Debbie M. regarding mutual client
12/22/21	Energy Assistance Documents – Delivered New Opp. Meriden

INFORMATION, ASSISTANCE, FOLLOW UP STATISTICS	December					
SOCIAL WORKER REPORT 2021	1 & A	FOLLOWUP CALLS		ITMENTS OUTREACH		
ABUSE NEGLECT PROBLEMS	2	2	1			
ADULT DAY CARE	1	1	1			
ADVANCED DIRECTIVES						
AGENCY ON AGING	6	6				
ASSISTED LIVING						
BEHAVIORAL HEALTH/SUBS/ABUSE/GAMBLING/HOARDING	3	3	7			
BENEFITS CHECKUP	4	4	2			
CHORE/HOMEMAKER/FRIENDLY VISITOR	4	4	1			
COMPANION/LIVE-IN	3	3				
CONGREGATE HOUSING						
CONGREGATE MEALS//ENP						
CONSERVATORSHIP			2			
CT HOMECARE PROGRAM	5	5	1			
ENERGY ASSISTANCE	79	79	42			
FINANCIAL ASSISTANCE	3	3				
FOOD PANTRY/OTHER	3	3				
FOOD STAMPS	12	12				
GERIATRIC ASSESSMENT PROG.	1	1				
HEALTH INSURANCE/DENTAL						
HOME HEALTH	1	1	1			
HOME REPAIR	3	3	2			
HOMESHARE						
HOUSING	6	6	5			
INCOME TAX	2	2				
LEGAL	4	3	1			
LONG TERM CARE OMBUDSMAN						
MEALS ON WHEELS	2	2	1			
MEDICAID			'			
MEDICARE	11	11	7			
MEDIGAP	1.1		,			
MEMORY LANE						
POWER OF ATTORNEY	1	1	1			
SKILLED NURSING HOMES	2	2	'			
SOCIAL SECURITY	10	10	12			
STATE SUPPLEMENTAL/SSI	2	2	12			
STATE SOFFEEMENTAL/35I STATEWIDE RESPITE PROGRAM	2	2				
SUPPORT GROUP/RESPITE	1	1				
TAX/RENT REBATE	1					
TRANSPORTATION						
productive and productive and the productive states.						
VETERAN'S PROGRAM						
WEAP		-				
YOUTH & SOCIAL SERVICES	470	170				
TOTALS	173	172	87			
	432					

# WALLINGFORD SENIOR CENTER MEMORY LANE REPORT DECEMBER 2021

#### **GENERAL STATISTICS:**

16	Days of Service	21
12	Service units actual	157
04	Service units budget	220.5
00	Service units if full	315
00	Average attendance	7.47
02	Budgeted attendance	10.5
01	Capacity attendance	15
	12 04 00 00	Service units actual Service units budget Service units budget Service units if full Average attendance Budgeted attendance

# Regular Meetings:

12/02/21 Staff Meeting

12/16/21 Meeting w/Meg McCreedy, Social Worker

# Other Meetings:

None.

# Marketing Meetings:

12/01/21 Meet w/Deb Artinian from Artis Senior Living

#### Qualitative Statement:

We participated in the Christmas Breakfast Program with the Senior Center. We also participated in the New Year's Program with the Senior Center. They were wonderful celebrations and we were all happy to participate. The meal was delicious and we really enjoyed the entertainer. My group is really enjoying Erin's weekly exercise programs.

December was quiet for us. We enjoyed our entertainment and holiday party with a pizza luncheon on Wednesday, December 22<sup>nd</sup>. We had many wonderful treats of cookies and candy. We also attended the bingo holiday party with the Senior Center. We had subs made by Lake View which were delicious. We didn't gain any new clients but we certainly gained a few pounds. It was a really fun month. We look forward to a new year. Our aim is to stay happy and healthy during this year of 2022. We wish you all a wonderful, healthy 2022.

Warm Regards,

Debbie Markiewicz Memory Lane Coordinator