



Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us

Vol. 30, No. 6
Spring 2020

IMPORTANT MESSAGE FROM WALLINGFORD ELECTRIC DIVISION

In light of the Coronavirus outbreak, to limit the exposure to our Customers and Employees the Electric Division strongly encourages Customers to utilize alternative payment methods other than paying in person. Payments can be mailed to PO Box 5003, Wallingford, CT 06492 or left in the drop box on the Prince Street side of Town Hall. (PLEASE DO NOT MAIL OR DROP OFF CASH, ONLY CHECKS OR MONEY ORDERS WILL BE ACCEPTED). In addition, if you wish to use a debit or credit card our third party provider, Official Payments can be accessed on-line at www.officialpayments.com or by calling 1-800-272-9829. Use jurisdiction code 1741. (A service fee of \$6.95 will be charged per \$500 increments.)

As a reminder, if you are coughing, sneezing or ill please refrain from entering the Wallingford Electric Division office building. We thank you for your patience during this stressful time.

A blink isn't always a bad thing



You may notice brief power interruptions that sometimes occur even when it isn't storming outside. These are typically the results of a protective device reacting to a fault on the power line serving your location.

A temporary fault may be the result of wires touching each other during a windy day, a bird, animal, or trees contacting wires or other electric facilities, or lightning. WED installs protective devices that reacts to faults. When a fault exceeds a certain duration, a section of the power line will be isolated to reduce the potential of a large outage and extensive damage to the power system. Protective devices are sophisticated and begin with a series of switching operations that open and close multiple times to see if the fault has cleared itself. This creates a blink. If the fault does not clear, a permanent outage occurs, requiring dispatch of a crew to assess damage, make repairs and restore power.

Although the blinks can be annoying, they are a sign the protective device is working either to avoid a lengthy outage or to reduce the number of customers that are impacted by a fault on the line by isolating the problem area.

Wallingford Electric Division

100 John Street, Wallingford, CT 06492
Hours: Mon. - Fri. 8:30AM to 5PM
(203) 294-2020

To report a streetlight problem
(203) 294-2273

Outage-related calls
(203) 265-5055

Energy Conservation Programs
(203) 294-2280

Public Utility Commission
(203) 284-4016

Commissioners

Robert Beaumont, Patrick Birney, Joel Rinebold

Director of Public Utilities

Richard Hendershot
Tony Buccheri- Electric Division General Manager
(203) 294-2265

Payment Locations

Tax Office Room 209, Wallingford Town Hall,
45 South Main Street

Drop Box

Wallingford Town Hall
Adjacent to Prince Street entrance





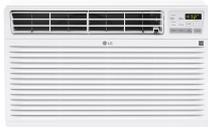
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Spring Clean Your Energy Habits

Spring is the perfect time to evaluate your energy habits and “clean up” where you can! Not only will rethinking your electric usage help to lower your electric bill, it helps you to be more energy efficient and reduce your carbon footprint. Easy ways to spring clean your energy intake are:



Maintain your air conditioner by servicing it annually and routinely changing or cleaning air filters.



Cool off by using ceiling fans. Just remember to switch them off when leaving the room.



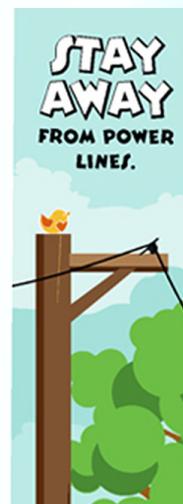
Crank up the outside grill instead of heating the house with a hot stove.



Let the sunshine in during the day rather than using inside lights.



Use your bathroom fans to suck out humidity and heat from inside your home.



ELECTRIC SAFETY:

FAMILY SAFETY



DO'S

- ✓ Use outlet covers to protect small children.
- ✓ Keep kites and balloons away from overhead power lines.
- ✓ Get an adult to call 203-265-5055 if a toy gets tangled in power lines.
- ✓ Stay away from downed lines after a storm or high winds.



DON'TS

- ✗ Don't go near electrical equipment.
- ✗ Never put electrical appliances near water.
- ✗ Don't climb trees near power lines.
- ✗ Never put fingers or objects into electric outlets or appliances.

