



Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us

Vol. 33, No. 9
Winter 2020

Clear the Way!

Guard dogs, bushes, fences all these can be obstacles to our meter readers. When we visit your home, can we access the utility meter?

It is important that our meter reader can access meters if necessary. If you can't get to the meter, neither can we.

Barriers can be hazardous, as well as inconvenient. Please trim bushes in front of your meters and make arrangements, if necessary, so our meter reader can access the meter.



Wallingford Electric Division

100 John Street, Wallingford, CT 06492
Hours: Mon. - Fri. 8:30AM to 5PM
(203) 294-2020

To report a streetlight problem
(203) 294-2273

Outage-related calls
(203) 265-5055

Energy Conservation Programs
(203) 294-2280

Public Utility Commission
(203) 284-4016

Commissioners
Robert Beaumont, Patrick Birney, Joel Rinebold

Director of Public Utilities
Richard Hendershot
Tony Buccheri - **Electric Division General Manager**
(203) 294-2265

Payment Locations
Tax Office Room 209, Wallingford Town Hall,
45 South Main Street

Drop Box
Wallingford Town Hall
Adjacent to Prince Street entrance



Help Our Line Workers Keep the Power On

Want to help our line workers keep your power on? Don't put announcements and other notices on utility poles. Posters and other notices stapled or nailed to utility poles make a line worker's job even more difficult and dangerous. Staples and nails damage protective clothing worn to prevent injury. Boots and clothing can get caught on nails and staples, causing dangerous falls.

Keeping utility poles clean helps our utility line workers stay safe and helps to ensure reliable electric service for your family.





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We Battle Winter Storms to Keep Your Lights On

In the winter, snow and ice buildup on trees and wires can interfere with your electric service. It can cause tree limbs to snap and fall on power lines. The good news is that you can help us prevent power outages—tell us about trees growing near power lines, and we can trim them before a storm hits. In the event that power goes out due to a winter storm, rest assured that our crews will work hard to restore your power as soon as possible.



At Wallingford Electric Division, we work very hard to provide safe and reliable electricity to you every season.

Electricity: From Us to You

You probably take electricity for granted. You plug into an outlet or flip a switch, and there it is, but that electricity had a complex journey before it reached you.

The trip began at the power plant, where electricity was created from another source of energy, such as fossil fuels, wind, solar energy, or even nuclear power. From the plant, electricity was routed at high voltage over transmission lines to your neighborhood. Power arrived at a substation where the voltage was reduced before being delivered over smaller distribution lines to your home and local businesses.

Although electricity has a complex journey, it is a rapid one, as electricity must be used almost as soon as it is created. We keep power flowing through this complex network.



Protect Your Investment & Stop the Surge



DVD players, computers, and many other electronic gadgets have become household necessities—and investments. However, they are particularly susceptible to power surges. Lightning, even when striking far from your home, may cause momentary increases in voltage, despite the protections built into our utility system. Surges can also result from other factors inside or outside your home.

Delicate electronic components can be destroyed by large surges. The cheapest way to protect equipment is to unplug it during storms or power outages. However, this can be impossible if you are not at home.

A more reliable option is a surge protector, which plugs into an outlet, shielding items plugged into it. Surge protectors absorb stray voltage, preventing it from reaching electronic devices so your items will stay safe.