Customer Information

October, November and December 2022

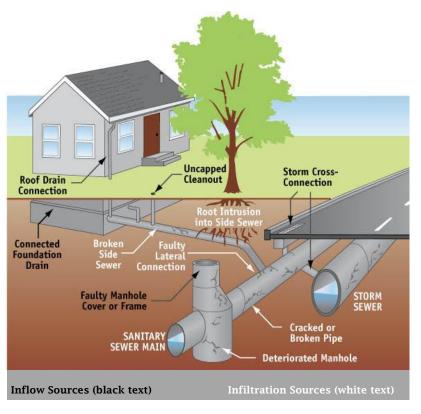


Office hours: 8:00 a.m. to 5:00 p.m. Monday through Friday

Customer Service 203-949-2660 Emergency After Hours 203-265-5055

> 377 South Cherry Street Wallingford, CT 06492

Inflow and Infiltration Removal Program



Why did I receive an Inflow and Infiltration (I&I) inspection letter?

- At the time of an ownership change.
- When a building permit is issued for improvements or repairs of buildings costing \$25,000 or more.
- Potential issues were identified during a meter reading or meter replacement.

Inflow and infiltration (I&I) inspections are performed by Wallingford Sewer Division staff at <u>no cost</u> to the property owner to identify private I&I sources of clean water that may be entering the sanitary sewer system such as:

- Sump pumps,
- Exterior roof downspout connections,
- Basement floor drains, or
- Leaking sanitary sewer laterals.

The Wallingford Sewer Division has developed an Inflow and Infiltration Removal Financial Reimbursement Program to assist property owners with the cost of private inflow and infiltration removal from the sanitary sewer.

For more information please call 203-949-2672

or Visit: www.wallingford.ct.us

Wallingford Sewer Division



Inflow & Infiltration Removal Program It's a community effort.



Stallone's Corner

Rainbow light experiment

Place a glass of water in direct sunlight. Hold the white paper below the glass. Look for the rainbow!





For more educational and fun activities visit: www.mwra.com/02org/html/edresources.htm#activities



Historical Fact

In 1903 the Wallingford Water Works bought the water rights at Muddy River from the New Haven Water Co. The picture to the right is an aerial view of Wallingford circa 1905.

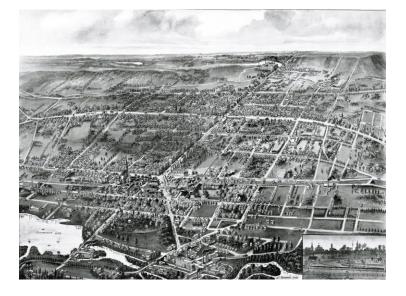
Water Conservation Tip Shorten your shower time.

Reducing your shower by just 3 minutes can save about 8 gallons of water.



Payment Locations:

Tax Office Room 209 Wallingford Town Hall 45 South Main Street 9:00 a.m. - 4:15 p.m. Drop Box Wallingford Town Hall Adjacent to Prince Street entrance



Protect your home and pipes.

Steps to Avoid Frozen Pipes

- Maintain an interior temperature of at least 55 degrees.
- Repair any broken windows and doors, and insulate walls near water meters and pipes.
- Be sure heat can circulate around meters and pipes.
- Regularly check pipe insulation for dampness. Wet insulation is worse than no insulation at all.

Water and Sewer Divisions 377 South Cherry Street 8:00 a.m. - 5:00 p.m.