

MMW CAN HUB

55 West Main, Meriden CT 3rd Floor

8:30 AM- 2 PM

203.598.4310

211 Changes

- Housing crisis calls answered Sunday- Saturday 8 AM-4PM
- Afterhours call received an automated message from 211
- Standardization statewide with CANs and 211
- No longer having diversion conversations

MMW CAN Changes

- Same day scheduling until capacity is reached
- Scheduling appointments for individuals to 5 days from homelessness, previously 48 hours
- Capacity for in-person assessments at 55 West Main 3rd floor
 - These are not immediate assessments, they should be scheduled.
 - CAN will not exceed the capacity for CAN assessments. Currently at 12 per day.

Hub Referrals

- Reconnect Individual/ Family to navigator
- Provide updates
- Status check on stand by list (SBL)
- Community Provider direct referrals for a CAN assessment
- Individuals/ Families with no phone will be automatically referred to an in person assessment