

Customer Information

July, August and September 2026



**Office Hours: 8:00 a.m. to 5:00 p.m.
Monday through Friday**

**Customer Service: 203-949-2660
Emergency After Hours: 203-265-5055**

**377 South Cherry Street
Wallingford, CT 06492**

Water Quality

Each year the Wallingford Water Division performs nearly 50,000 water quality analyses for approximately 125 different contaminants in order to verify the safety and quality of our drinking water. These analyses are performed around the clock, 365 days a year, and include samples collected from water sources, treatment facilities, and water within the distribution system. In all respects, our water is safe to drink and meets or exceeds the standards required. The modern water treatment plants and vigilant maintenance of the distribution system help us to ensure the high quality of water today and in the future.

Other programs administered by the Wallingford Water Division to protect water quality include annual watershed inspections, a vigorous cross connection inspection and testing program, and water main flushing. Our goal is to flush the entire water distribution system annually. The flushing program removes harmless deposits of accumulated rust and sediment to improve and maintain water quality.

If you would like to view 2025's Water Quality Report please visit:

www.wallingfordct.gov/wwd.wq.ccr.2025

Watershed Inspections

To protect the quality of water entering our surface water reservoirs, the Wallingford Water Division annually conducts a survey of all properties within the watershed boundaries. This inspection is authorized by Connecticut State Statute 25-51.

Please remember that contamination sources can affect both surface and ground water, which may include private wells in the vicinity of the contamination source.





Naila and Beary's Corner

Homemade Salmon Treats

Ingredients:

- 7 ounces of canned salmon (with the juice)
- ½ cup cornmeal
- ¼ cup non-fat dry milk
- 1 egg
- 1 tablespoon oil (cooking)
- 2 tablespoons water
- 1 cup flour (whole wheat or all-purpose)



Instructions:

- Preheat oven to 350°F.
- Combine all ingredients except flour and mix well.
- Slowly add the flour, stirring well until dough forms. It is very heavy dough, so you may want to put on gloves and mix by hand.
- Place dough on a floured surface and knead it a few times. Flatten dough and turn it over to coat with flour. Roll out a little less than ¼-inch thick.
- With a knife or pizza cutter, cut crisscross into kitty-small-bite sized pieces.
- Place on ungreased baking sheets and bake for 10-15 minutes.
- Store in an air-tight container in the refrigerator.

For this recipe and more like this visit missmollysays.com

Frequently Asked Questions

How do I change my mailing address?

- Fill out a Change of Address form (form can be found at www.wallingfordct.gov).
 - a. Email to wscustomer@wallingfordct.gov
 - b. Fax to 203-949-2678
 - c. Send in the mail or bring to the business office at 377 South Cherry Street.

What if I did not receive a bill?

- State Statute §12-130 states that failure to receive a bill does not invalidate the bill or interest. **It is the responsibility of the property owner to ensure the correct information is on file.** If you believe you should have received a bill and did not receive one, please telephone the Water and Sewer Divisions' Business Office at 203-949-2660.

Why do I have interest on my bill?

- Per State Statute, interest accrues on the 1st of the month at a rate of 1.50% per month dating back to the bill date.

What happens if I experience a sewage back-up?

- If you are experiencing a back-up please contact the Sewer Division prior to contacting a contractor. The Sewer Division will determine if the back-up is related to the public sanitary sewer main or the house or building lateral. The property owner is responsible for blockages in the lateral.
- Call 203-949-2677 Monday through Friday 7:00 a.m. to 3:30 p.m. and 203-265-5055 after hours.

Payment Locations:

Tax Office Room 209
Wallingford Town Hall
45 South Main Street
9:00 a.m. – 4:15 p.m.

Drop Box
Wallingford Town Hall
Adjacent to Prince Street entrance

Water and Sewer Divisions
377 South Cherry Street
8:00 a.m. – 5:00 p.m.