

# Customer Information

January, February and March 2026



Office Hours: 8:00 a.m. to 5:00 p.m.  
Monday through Friday

Customer Service: 203-949-2660  
Emergency After Hours: 203-265-5055

377 South Cherry Street  
Wallingford, CT 06492

## PROTECT OUR RESERVOIRS

The Wallingford Water Division's surface water reservoirs supply clean, safe drinking water to our community. To protect water quality and the integrity of the drinking water system **PUBLIC ACCESS IS LIMITED.**



### Activities NOT Allowed

- No canoeing
- No kayaking
- No boating
- No swimming
- No walking on ice
- No ice fishing



Fishing is permitted only from the shore of the MacKenzie Reservoir with a CT fishing license and a Water Division permit required. These rules reduce pollution, prevent contamination and protect sensitive watershed habitats.

### Why Restrictions Matter

- ✓ Protects drinking water quality
- ✓ Preserves natural ecosystems
- ✓ Protects wildlife and nesting areas
- ✓ Prevents accidents in restricted zones

### How You Can Help

- Respect posted signs
- Stay on designated trails and public areas only
- Report unauthorized activity
- Share this information with others

## MEDICATION TAKE BACK BOX IS AVAILABLE AND ACCESSIBLE 24/7

The Medication Take Back box is in the first vestibule at the Wallingford Police Department located at 100 Barnes Road. Please remove any personal information from medication packaging. Make sure pill bottles, packaging or plastic bags are firmly sealed to avoid spilling.

### ACCEPTED

- ✓ **Prescriptions and Prescription Ointments**  
(Schedule II -V controlled and non-controlled substances)
- ✓ **Vitamins**
- ✓ **Pet Medications**
- ✓ **Prescription Patches**
- ✓ **Over-the-Counter Medications**

### NOT ACCEPTED

- **Needles**
- **Inhalers**
- **Aerosol Cans**
- **Thermometers**
- **Lotions or Liquids**
- **Hydrogen Peroxide**





# Elton's Corner

## Dog Donuts



### Ingredients:

- 1 cup flour
- 1 cup oats
- 1/3 cup coconut oil
- 1/2 cup peanut butter
- 2 eggs

### For the topping:

- Greek yogurt
- Bacon bits



### Instructions:

1. Preheat oven to 375°F.
2. Spray a donut pan with cooking spray and set aside.
3. Mix all ingredients together until dough forms.
4. Use your hands to press the dough firmly into the donut pan. The dough does not rise but pressing firmly will ensure it sticks together.
5. Bake for about 14 minutes, or until fully cooked.
6. Allow to cool and remove from pan.

Recipe and photo from:

[Easy Homemade Dog Donuts Your Pup Will Go Crazy For | Sunny Day Family](#)

## What are FOG's?

Fats - Oils - Grease

FOG is found in:

- Cooking oil
- Meat fats
- Butter/margarine
- Lard/shortening
- Food scraps
- Baking goods
- Sauces
- Dairy products

Households contribute FOG build-up in sanitary sewer pipes because of the amount of grease washed into the plumbing system, usually through the kitchen sink. Sewer pipes in older neighborhoods are most at risk of sewer backup if residents don't properly dispose of FOG.

### WHAT TO DO?

- Never pour fats, oils or grease down the sink or garbage disposal.
- Pour FOG into jars and cans. When cooled and solidified, dispose of lidded containers in the trash.

## Remember, don't flush

- Household cleaning wipes
- Facial and baby wipes
- Fats, oils and grease (FOG's)
- Diapers
- Dental floss
- Tampons & applicators
- Sanitary napkins
- Condoms



**it's a toilet not a trash can!**



Please help remove any snow around a hydrant. It is crucial for the Fire Department to have access to hydrants.

## Payment Locations:

Tax Office Room 209  
Wallingford Town Hall  
45 South Main Street  
9:00 a.m. - 4:15 p.m.

Drop Box  
Wallingford Town Hall  
Adjacent to Prince Street entrance

Water and Sewer Divisions  
377 South Cherry Street  
8:00 a.m. - 5:00 p.m.