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PRESS RELEASE

Town of Wallingford Announces Appointment of New Information Technology Director

Wallingford, CT – The Town of Wallingford is pleased to announce the appointment of Charles Carrozza as its new Information Technology Director. He brings more than two decades of experience in information technology, cybersecurity, and municipal systems management to the role.

Carrozza joins Wallingford following nearly a decade of service as Information Technology Director for the City of Meriden. There, he led the development and implementation of multi-year technology strategies designed to improve operational efficiency, enhance cybersecurity, and modernize municipal services. During his tenure, he successfully deployed a comprehensive remote work infrastructure to ensure continuity of government operations during the COVID-19 pandemic, and implemented technology-driven improvements that substantially increased departmental efficiency.

Carrozza brings a proven track record of steady, strategic leadership during critical IT challenges, most notably his role in helping guide the City of Meriden through a cyber incident. During that event, Carrozza emphasized a careful, methodical recovery process — prioritizing security validation at every stage to ensure a successful restoration of critical infrastructure. His disciplined approach underscored the importance of patience and precision in the face of complex cyber disruptions, helping municipal operations return to stability while maintaining public trust.

In his new role, Carrozza will oversee the Town’s technology infrastructure, cybersecurity initiatives, and IT operations, supporting critical services across all municipal departments, including public safety, public works, and administrative functions.

Prior to his work in Meriden, Mr. Carrozza served as Information Technology Manager and Director for the Town of Hamden for nearly ten years, where he managed network systems, led IT staff development, and strengthened cybersecurity and communications systems for emergency services. His experience also includes work with public school systems, further expanding his expertise in managing complex IT environments.

Carrozza holds a Bachelor’s Degree in Business with a focus on Computer Information Systems Management from Quinnipiac University. He has earned multiple professional certifications in networking and cybersecurity and is an active member of several state and national cybersecurity and municipal technology organizations.

“We are excited to welcome Mr. Carrozza to Wallingford,” says Mayor Vincent Cervoni. “His extensive experience in municipal IT leadership, combined with his strong background in cybersecurity and innovation will be instrumental in advancing the Town’s technology capabilities and supporting our community.”

Carrozza’s appointment reflects the Town’s continued commitment to modernizing its technology systems while ensuring secure, efficient, and reliable services for residents and employees.

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