

OFFICE OF THE MAYOR

TOWN OF WALLINGFORD CONNECTICUT

45 South Main Street Wallingford, CT 06492 Phone: (203) 294-2070

PRESS RELEASE

Wallingford Launches Online Bill Paying

Wallingford Town Hall has officially launched its online bill payment system, starting with taxes for real estate, motor vehicles, and personal property.

"Wallingford continues to move into the 21st century with helpful and convenient technology upgrades," said Wallingford Mayor Vincent Cervoni. "This is a win for everyone in town, a time-saver that also improves efficiency for the tax office at Town Hall."

Residents can now pay certain bills online through the portal on the town website. Simply go to www.wallingfordct.gov and scroll down to "Find it Fast," and click on the lefthand link for "Pay Your Tax Bill In-person, Mail, Phone, or Online." Option 1 on this page is the link to access the online bill payment portal.

To see outstanding taxes, and your tax bill history, type your last name and first initial in the search bar and click Enter. Taxes not yet paid are indicated by a green shopping cart in the far-right column. Click on the shopping cart to get to the payment page.

For digital payments, the system accepts American Express, Visa, Discover, Mastercard, PayPal, Venmo, Apple Pay, Google Pay, and electronic check. Fees apply: 3.25% for credit cards, or \$1.95 for electronic check.

"I highly encourage residents to use this new feature," said Wallingford Tax Collector Jo-Anne Rusczek. "I have already used it to pay my own car taxes. Many residents in town have also already used our online bill payment system, and I am very pleased with how well the system has operated."

Wallingford Town Hall expects that this new, modern system will greatly expedite bill paying, while eliminating the need to pay bills in person at Town Hall or through the mail.

"The opportunity to pay bills online gives taxpayers greater flexibility and convenience," said Mayor Cervoni. "We are also enjoying this opportunity to reduce our carbon footprint."

Online bill paying for utilities is expected to go live within the next 12-18 months. This date is due, in part, to the individual utilities in town needing to update internal software systems first.

If you have already paid your bills through other, existing systems in town, those transactions are not affected by this new feature; you do not need to repay. Additionally, those other systems will remain for individuals who prefer paying in these ways, including through mail, in-person at Town Hall, and via an automated phone service at 1-866-378-1139.

Vincent Cervoni Mayor

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