WATER AND SEWER DIVISIONS
DEPARTMENT OF PUBLIC UTILITIES
Town of Wallingford
377 South Cherry Street
Wallingford, Connecticut 06492
Telephone: 203-949-2666

SCAM ALERT

November 10, 2026

The Wallingford Water and Sewer Divisions has recently received communication regarding individuals impersonating Wallingford Water Division employees and soliciting payments from residents at their homes.

Please be advised that the Wallingford Water and Sewer Divisions will NEVER send individuals door-to-door to collect payments or ask residents to make payments directly to someone claiming to represent the Divisions.

All water and sewer payments should be made through the Town's authorized payment methods.

If someone approaches you requesting payment on behalf of the Water Division, do not provide them with money or personal financial information.

Our Water and Sewer Divisions' field employees wear uniform clothing and drive vehicles clearly marked with the Water and Sewer Divisions' logo and Town of Wallingford license plates (WF-##). All our employees have photo identification badges and will gladly display them upon request.

The Water and Sewer Divisions encourage customers to ask for identification from anyone who comes to their door. The policy is "No identification – No Entry."

If someone comes to your door claiming to be from the "water company" or "sewer utility" and you do not have a previously scheduled appointment, do not allow access to your home until telephoning the Water and Sewer Divisions' Business Office at 203-949-2666 to verify their identity.

If you have any doubt about the individual's identity, motives or authenticity of credentials, do not allow them entry into your home and telephone the police.