

1 **APPROVED**

2 TOWN OF WALLINGFORD  
3 PUBLIC UTILITIES COMMISSION  
4 WALLINGFORD ELECTRIC DIVISION  
5 100 JOHN STREET  
6 WALLINGFORD, CT 06492

11/18/25

7 Wednesday, November 5, 2025

8 6:00 P.M.

9 **MINUTES**

10  
11 **PRESENT:** Chairman Robert Beaumont; Commissioner Laurence Zabrowski; Director Richard  
12 Hendershot; Electric Division General Manager Jake Arborio; Electric Division Business Office  
13 Manager Marianne Dill; Water and Sewer Divisions General Manager Neil Amwake; Water and  
14 Sewer Divisions Business Manager Donald Langenauer; Water and Sewer Divisions Assistant  
15 Business Manager Scott Cleary, Town Attorney Farrell (arrived at 6:44 p.m.) and Acting  
16 Recording Secretary Michelle Bracale

17  
18 *Absent – Commissioner Dr. Joel Rinebold*

19  
20 *Members of the Public – Carolina Irizarry – allnex, Richard Straub – Wallingford Historic  
21 Preservation Trust, Kay Flynn – Volunteer, Wallingford Historic Preservation Trust, Scott Flynn  
22 – Volunteer, Wallingford Historic Preservation Trust*

23  
24 Mr. Beaumont called the Meeting to order at 6:00 P.M., and the pledge of Allegiance was  
25 recited.

26  
27 **1. Pledge of Allegiance**

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31 **2. Consent Agenda**

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33 **a. Consider and Approve Meeting Minutes of October 7, 2025**

34  
35 **Motion to Approve the Consent Agenda**

36  
37 **Made by: Mr. Zabrowski**  
38 **Seconded by: Mr. Beaumont**  
39 **Votes: 2 ayes**

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42           **3. Items Removed from Consent Agenda**

43  
44   None  
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46  
47

48           **4. Discussion and Action: Director's Report – Month of September 2025**

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50   Mr. Beaumont referenced Item No. 4-15 and noted the 2025 monthly costs for Day-Ahead  
51   Ancillary Services for March – September to the 2024 Forward Reserves market costs for the  
52   same months.

53  
54   Mr. Zabrowski questioned if there is anything that can be done to reduce these costs?

55  
56   Mr. Hendershot stated no, all load is subject to these costs.

57  
58   Mr. Beaumont stated that this is strictly ISO New England and they have rearranged how they  
59   are handling their charges.

60  
61   Mr. Beaumont referenced Item No. 4-24 and pointed out that the Customer Service &  
62   Information expenses are under budget due to timing on the use of Energy Conservation funds.  
63   Administrative and General Expenses reflect savings in employee benefits from all staff  
64   vacancies and lower than anticipated workers' compensation claims. Mr. Beaumont commended  
65   Ms. Dill and her team for the great job.

66  
67   **Motion to Approve the Director's Report for the Month of September 2025**

68  
69   **Made by: Mr. Zabrowski**

70   **Seconded by: Mr. Beaumont**

71   **Votes: 2 ayes**

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74           **5. Discussion and Possible Action: Customer Appeal – 528 S. Cherry Street**

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77   Mr. Hendershot referenced the email from Dr. Rinebold dated October 29, 2025 and stated that  
78   this is not a proxy vote but instead Dr. Rinebold's thoughts on the matter.

79  
80   Mr. Beaumont stated that it is his understanding that there were some changes to the allnex  
81   software along with restrictions at the WED on how payments are accepted resulting in a late  
82   payment fee of \$12,190.15.

83  
84   Mr. Beaumont agreed with Dr. Rinebold's email in that the late payment fee to allnex should be  
85   waived.

86

87 Mr. Hendershot noted that allnex implemented a new internal approval system designed to  
88 enhance compliance and financial control. While this new process improves governance overall,  
89 it has temporarily extended approval timelines as the system stabilizes. The WED still requires a  
90 paper check to be mailed, which resulted in a delay in remittance and the late posting of allnex's  
91 recent payment.

92  
93 Mr. Zabrowski agreed that the late payment fee should be waived in consideration of allnex's  
94 good payment history.

95  
96 **Motion to Authorize the Electric Division to waive the late payment fee to allnex, 528 S.**  
97 **Cherry Street in the amount of \$12,190.15.**

98  
99 **Made by: Mr. Zabrowski**

100 **Seconded by: Mr. Beaumont**

101 **Votes: 2 ayes**

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105 **Public Question and Answer Period**

106  
107 Mr. Straub stated that he represents the Wallingford Historic Preservation Trust which is a 501-  
108 C3 Voluntary Non-Profit Organization. There is no paid staff; only volunteers. The Wallingford  
109 Historic Preservation Trust has been in existence for 34 years. Their mission is to acquire worthy  
110 Historic properties for preservation and to present the history of the properties to the community.  
111 There are two properties of concern, one on South Main Street and one on North Main Street, in  
112 which the WED bills have spiked.

113  
114 Mr. Straub stated that it is his understanding that there is not a non-profit 501-C3 WED rate.

115  
116 Mr. Hendershot stated that this is correct.

117  
118 Mr. Straub inquired if the Commission would be willing to create a new category for the rates as  
119 the properties are not considered residential or commercial properties and it is hard to raise the  
120 money that is needed to keep the buildings in good condition.

121  
122 Mr. Hendershot stated that he is sympathetic to their plight and stated that the WED's rates have  
123 changed slightly, but not very much. The costs that the Trust incurred are due to energy that was  
124 actually used by the house and this usage has gone through the meter. The WED can not give  
125 the electricity away. Mr. Donald Mauritz, the Energy Conservation Specialist at the WED, has  
126 done a detailed investigation into the homes and the equipment at the homes in question. Mr.  
127 Mauritz has provided explanations to the Trust as to what may be causing the increase in the  
128 electricity bill.

129  
130 Mr. Beaumont questioned how old are the heat pumps?

131  
132 Mr. Straub stated about nine or ten years old.

133  
134 Mr. Hendershot and Mr. Arborio further discussed the heat pumps, how they operate and why  
135 The Historic Preservation Trust's heat pump may be causing the electric bills to increase. Mr.  
136 Arborio offered that he sympathizes as well to their issue, however, it may be a maintenance  
137 issue with theirs and, at this point, his recommendation would be to hire an outside electrician to  
138 not only service the unit, but make sure that the heat pump is working to full capacity.  
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140 **Public Question and Answer Period Closed**

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144 **Committee Reports/Correspondence**

145  
146 Mr. Amwake provided and reviewed the retail rate column graph as of October 27, 2025 which  
147 includes a new data point for the retail rate information for New Britain Water. The mean for all  
148 utilities increased \$3.32 per quarter from \$114.33 as of October 1, 2024 to \$117.65 as of October  
149 1, 2025 (a one-year comparison). The Wallingford Water Division quarterly consumption bill  
150 for a 5/8-inch meter customer with water consumption of 1,600 cubic feet at \$112.03 is below  
151 the mean value of \$117.65 and is slightly above the median value of \$110.76. The WWD is  
152 ranked 20 of 38 water utilities surveyed for quarterly water bills.

153

154 Mr. Zabrowski thanked Mr. Amake for putting this together.

155

156 Attorney Farrell noted that he finished writing his report for the APPA Legal Conference that he  
157 attended, and that he will provide this to the PUC within the next couple days.

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159

160

161 **ADJOURNMENT**

162

163 **Motion to Adjourn**

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165 **Made by: Mr. Zabrowski**

166 **Seconded by: Mr. Beaumont**

167 **Votes: 2 ayes**

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169 The meeting was adjourned at approximately 7:14 p.m.

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171

172 Respectfully submitted,

173  
174 *Michelle Bracale*

175  
176 Michelle Bracale  
177 Acting Recording Secretary

Respectfully submitted,

*Laurence Zabrowski/lmb*

Laurence J. Zabrowski  
Secretary